Annexure – B (Stock broker) Annexure – C (DP)

Format for Investor Complaints Data to be displayed by Stock Brokers on their respective websites

Data for every month ending

| S N | Receive d from | Carried forwar d from previou s month | Receive d during the month | Total Pendin g | Resolve d* | Pending at the end of the month** | | Average Resolution time^ (in days) |
|--------|-----------------------------------------|---------------------------------------|----------------------------------------|----------------------|---------------|------------------------------------------------|------------------------------------------------|---------------------------------------------|
| | | | | | | Pending for less than 3 month s | Pending for more than 3 month s | |
| 1 | 2 | 3 | 4 | 5 | 6 | 7 | 7 | 8 |
| 1 | Directly from Investors | 0 | 0 | 0 | 0 | 0 | | 0 |
| 2 | SEBI (SCORE S) | 0 | 0 | 0 | 0 | 0 | | 0 |
| 3 | Stock Exchang es/Depo sitories | 0 | 0 | 0 | 0 | 0 | | 0 |
| 4 | Other Sources (if any) | 0 | 0 | 0 | 0 | 0 | | 0 |
| 5 | Grand Total | 0 | 0 | 0 | 0 | (|) | 0 |

Trend of monthly disposal of complaints

| SN | Month | Carried forward from previous month | Received | Resolved* | Pending** |
|----|-------|-------------------------------------|----------|-----------|-----------|
| 1 | 2 | 3 | 4 | 5 | 6 |

| 1 | April -2024 | 0 | 0 | 0 | 0 |
|----|-------------|---|---|---|---|
| 2 | May-2024 | 0 | 0 | 0 | 0 |
| 3 | June-2024 | 0 | 0 | 0 | 0 |
| 4 | July-2024 | 0 | 0 | 0 | 0 |
| 5 | Aug-2024 | 0 | 0 | 0 | 0 |
| 6 | Sept-2024 | 0 | 0 | 0 | 0 |
| 7 | Oct-2024 | 0 | 0 | 0 | 0 |
| 8 | Nov-2024 | 0 | 0 | 0 | 0 |
| 9 | Dec-2024 | 0 | 0 | 0 | 0 |
| 10 | | | | | |
| 11 | | | | | |
| 12 | | | | | |
| | Grand Total | 0 | 0 | 0 | 0 |

^{*}Should include complaints of previous months resolved in the current month, if any.

<u>Trend of annual disposal of complaints</u>

| SN | Year | Carried forward | | Resolved | Pending at |
|----|---------------|-----------------|-----------------|------------|------------|
| | | from previous | during the year | during the | the end of |
| | | year | | year | the year |
| 1 | 2017-18 | 0 | 0 | 0 | 0 |
| 2 | 2018-19 | 0 | 0 | 0 | 0 |
| 3 | 2019-20 | 0 | 0 | 0 | 0 |
| 4 | 2020-21 | 0 | 0 | 0 | 0 |
| 5 | 2021-22 | 0 | 0 | 0 | 0 |
| 6 | 2022-23 | 0 | 0 | 0 | 0 |
| 7 | 2023-24 | 0 | 0 | 0 | 0 |
| 8 | 2024-25 (upto | 0 | 0 | 0 | 0 |
| | Dec2024) | | | | |
| | Grand Total | 0 | 0 | 0 | 0 |

^{**}Should include total complaints pending as on the last day of the month, if any.

[^]Average resolution time is the sum total of time taken to resolve each complaint in the current month divided by total number of complaints resolved in the current month.